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| |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Text  Description automatically generated with medium confidence | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | Dear Kent Residents   Welcome to 2023, let’s make it a safe one. Knowing what scams, doorstep criminals or unsafe goods are on the market can help keep you safe.   Make sure you tell friends, relatives and neighbours. The more informed we become the less vulnerable we are to these criminals. Stay safe and enjoy the festive season.  Kind regards A picture containing diagram  Description automatically generated Victim Safeguarding Officer | | |      |  |  | | --- | --- | | |  | | --- | |  | | | | |
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Please be alert to phone calls pretending to be from your bank or card company.  An automated call claiming a suspicious transaction has occurred on your account and needs to be verified. You are told to press a number on your phone to speak to an agent who is actually the fraudster.   **THIS IS A SCAM.**  Neither banks nor the police will ever contact asking for your online banking password or for you to transfer money to a new account for fraud reasons.  To report and get advice contact Citizens Advice consumer helpline on 0808 223 1133. | |      |  |  |  | | --- | --- | --- | | |  | | --- | | A picture containing graphical user interface  Description automatically generated | | We have received information of a doorstep criminal calling at homes in Kennington Road in Ashford, Kent. They are offering to cut down trees for no charge claiming to be from the NHS and  targeting older home owners.   * Always say no to cold callers * Report to Kent Police on 101 * If they refuse to leave or are aggressive dial 999   Report cold callers to Kent Police on 101 or Crimestoppers on 0800 555 111  If you need work done on your property choose a safe trader Trading Standards Checked [https://tschecked.kent.gov.uk/](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=b867b20499&e=dd943da461) | |      |  |  |  | | --- | --- | --- | | |  | | --- | | A picture containing calendar  Description automatically generated | | A person will typically reply to an advert for a fast loan and will have their application approved regardless of their credit history.  Before they receive the loan, they are told they must pay an upfront fee to cover insurance for the loan. Once this fee is paid, the victim does not hear from the company again and the loan is never received.   Report scams and get free scams advice from Citizens Advice on 0808 223 1133. | |      |  |  |  | | --- | --- | --- | | |  | | --- | | Graphical user interface, application  Description automatically generated with medium confidence | | Kent resident targeted by job scam, after being promised a high income employment they needed to pay a deposit before starting work. The initial payment was made, they were told to pay more.  The resident refused to pay and asked for their money back, however the scammers have not responded.  Report scams and get free scams advice from Citizens Advice on 0808 223 1133. | |      |  |  | | --- | --- | | |  | | --- | |  | |      |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | |  | | --- | | **Cost of Living Advice & Information** | | | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **DOORSTEP CRIME AND SCAMS** | | |      |  |  |  | | --- | --- | --- | | |  | | --- | |  | | In this episode, Clive Phillips and Neil Butcher, from Kent Trading Standards, talk about the risks of cold callers and how to steer clear of doorstep criminals and scams. | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **STOP THE LOAN SHARKS** | | |      |  |  |  | | --- | --- | --- | | |  | | --- | | [A picture containing text, indoor, screenshot, spectacles  Description automatically generated](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=0d256bcc1a&e=dd943da461) | | Cathy Wohlers from Stop Loan Sharks, speaks about the prevalence of loan sharks, what individuals need to look out for and what they can do if they come across these illegal money lenders. | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | | |      |  |  | | --- | --- | | |  | | --- | | [**Watch More Newscast Episodes**](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=450843c226&e=dd943da461) | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | |      |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | |  | | --- | | Logo  Description automatically generated If you have information on doorstep criminals, counterfeit, fake or illegal goods, illicit tobacco, loan sharks or those selling restricted items to underage kids, call the charity Crimestoppers 100% anonymously on **0800 555 111** | | | |      |  |  | | --- | --- | | |  | | --- | | [**Report to Crimestoppers**](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=0767a61b6c&e=dd943da461) | | | | |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | |      |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | |  | |  |  | | --- | --- | | |  | | --- | | Icon  Description automatically generated  To report scams and get advice on consumer issues call Citizen’s Advice consumer helpline on **0808 223 1133.** | | | |      |  |  | | --- | --- | | |  | | --- | | [**Report to Citizens Advice**](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=51009dd8c7&e=dd943da461) | | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | **SPEAK UP. STAY SAFE** | | |      |  |  | | --- | --- | | |  | | --- | |  | |      |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | |  |  |  | | --- | | **Trading Standards Checked** carries out checks on traders so customers can have peace of mind when choosing a tradesperson to do work in their home.  Please help to keep your family and community safe. If you need work done in your home or garden, visit the website to find a safe local tradesperson. | | |      |  |  | | --- | --- | | |  | | --- | | [**Visit Trading Standards Checked**](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=cc8ee02a52&e=dd943da461) | |      |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [www.facebook.com/publicprotection]Facebook | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [Twitter](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=0c82dfef5d&e=dd943da461) | | | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [www.youtube.com/c/PublicProtectionKent]YouTube | | | | | | | |      |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | You can view our [Privacy Notice](https://kent.us9.list-manage.com/track/click?u=ce2871176f2cf0da723a750b1&id=8df08dbabf&e=dd943da461) at any time. It explains what personal data we hold about you, how we collect the data and how we may use and share information about you. We are required to give this information under the data protection law. | | |      |  |  | | --- | --- | | |  | | --- | |  | | | | |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | *Copyright © 2023 Kent County Council, All rights reserved.*  .   **Our mailing address is:**  Kent County Council  Invicta House  Maidstone, Kent ME14 1XX  United Kingdom  [Add us to your address book](https://kent.us9.list-manage.com/vcard?u=ce2871176f2cf0da723a750b1&id=59b2b7c440)  Want to change how you receive these emails? You can [update your preferences](https://kent.us9.list-manage.com/profile?u=ce2871176f2cf0da723a750b1&id=59b2b7c440&e=dd943da461&c=e02dfe0001) or [unsubscribe from this list](https://kent.us9.list-manage.com/unsubscribe?u=ce2871176f2cf0da723a750b1&id=59b2b7c440&e=dd943da461&c=e02dfe0001).   [Email Marketing Powered by Mailchimp](http://www.mailchimp.com/email-referral/?utm_source=freemium_newsletter&utm_medium=email&utm_campaign=referral_marketing&aid=ce2871176f2cf0da723a750b1&afl=1) | | | | | |